Product Review Service Process

Direct Oral Anticoagulants (DOAC's) Use Review

Pharmacist runs the suite of Spirit Direct oral anticoagulants specific searches to identify patients suitable for review. This will identify any patients on DOAC's.

Notes review

Pharmacist reviews patients identified.

Practice GP reviews audit outputs and clinical protocol with Spirit pharmacist to agree post review/clinic actions process.

GP to identify any additional ad hoc exclusions from wider clinical knowledge of specific patients e.g.

**Under specialist care,
Palliative Cancer diagnosis,
Complex mental health,
Complex social issues.**

These patients may have their Direct oral anticoagulants reviewed at another appointment not specific to this area of care.

Full review

Identified and authorised patients will be invited to consultation by appointment / telephone for discussion regarding DOAC's to agreed protocol.

GP will be provided a Service Completion report and asked to complete an evaluation of the service received.

The Spirit pharmacist will action changes on the practice clinical system and notify the patients by letter of the changes made to their treatment plan.

Patients who DNA a consultation session will either be offered a second consultation date or identified for Direct Oral Anticoagulation review by the practice according to the practice preference confirmed at the planning stage.

Spirit pharmacist review with GP work undertaken.

spirit health